



A Subsidiary Company of Hafary Holdings Limited

# Care & Maintenance

## GUIDE FOR MS QUARTZ



# Protection

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## **Use Trivets or Hot Pads**

While MS Quartz is more heat resistant than other natural stone surfaces, it can be affected by sudden and rapid temperature changes. We recommend using trivets/ hot pads to be placed under hot pots and pans to prevent excessive localised heat damaging the MS Quartz surface due to thermal shock.

## **Use Chopping Board**

While MS Quartz is scratch resistant, cutting or chopping food directly on the surface is not recommended.

## **Avoid Exposure to High Impact**

Avoid exposure to high impact, especially on the edges. Excessive weight should not be placed on the countertop; eg. Tradesperson should not be standing on countertop to perform painting or electrical work.

# Cleaning

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## **Regualr Cleaning**

MS Quartz surfaces are highly durable and resilient. Thus, a basic care and routine is sufficient to keep your MS Quartz clean and beautiful for years to come. Simply wipe with a soft clean cloth and a pH neutral household liquid detergent. Any spills should be cleaned or wiped off immediately when noticed.

## **Cleaning of Stubborn Stains or Dried Spills**

First, apply a non-abrasive/ ph neutral house hold cleaner and rinse to remove residue. To remove adhered material, gently scrap away the excess with a plastic putty knife. Then, clean the surface with a clean, damp cloth to remove any residual dirt.

## **General Maintenance Products**

- It is recommended to use cleaning products that are PH neutral. Mix according to package directions.
- Do not use cleaners which contains bleach, chlorinated compounds or acetone
- Do not use abrasive or harsh scrub pads

Should your surface be exposed to any damaging products, rinse immediately with clean water to neutralize the effect.



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